



FACE

for Children in Need
من أجل مستقبل أفضل للأطفال



Annual Report 2021



3 Outreach Groups
3 Homes
1 Transitional Home

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Key Figures

FACE Teams 2021 Achievements

FACE teams reached
**2980 children and
1600 family
members**

FACE teams were
composed of
124 Egyptian Staff
(61% women)



Since 2003, FACE has placed a total of 864 children in to their families or into Kafala families. 50 children were reintegrated to families this year.



Outreach team and supported 375 children on the streets (4830 contact)



3 mobile Outreach teams operating 5 days/nights per week



Outreach team provided emergency support to 300 families & 600 children



Outreach team reached 400 children in Ministry of Social Solidarity institutions



2309 children received medical care on the streets, in detention centers, in communities and in the centers



253 children stayed in residence in the FACE Street Children Transitional Home and in the 3 FACE homes



50 children reintegrated their family, extended family or Kafala family



455 children in detention received legal support



2619 children accessed non-formal education (including information about COVID-1)



Over 700 future kafala parents have received support from FACE trainers



319 children were supported to remain in school or to reintegrate into school



858 children have accessed counselling and psychology sessions



2020 children accessed recreational, sports, arts activities



4 youth accessed vocational training & 6 youth received support to access employment

A Word

From FACE Executive Director

Dear Friends of FACE,

We are writing to share the achievements of our teams in 2021, after what has been two difficult years for us all. The massive and global health crisis has continued to affect Egypt in 2021, with peaks of contaminations during the month of Ramadan and in October-November. We have adapted to this new context and our organisation has continued to provide solid support to thousands of children and families.

It is essential for me, this year again, to highlight the courage and commitment of all of our “front-line workers”, of our carers, social workers, outreach workers and all those who have maintained the projects running and have contributed to maintain essential safety nets for the most vulnerable children during this difficult year. We realize how difficult their work has been in this particular context and it is important for us to acknowledge their essential role.

During 2021, we maintained all the emergency-support activities initiated in 2020 and we actually increased our reach and social impact. Our teams have continued to bring support, on a daily basis, to the most marginalized children, on the streets of Cairo, in poor urban communities, in detention centers and in the FACE centers, reaching the beneficiaries and providing them adequate support in their different environments.

The development of our outreach team in 2020 was an opportunity to increase our reach and to develop further prevention activities in slums, poor communities and relocation sites, where we have initiated new community development activities that will contribute to reduce the number of children working or living on the streets. These new activities have brought FACE teams to support several hundred new children and families and we hope to continue to develop these activities in future years.

Despite the difficult situation, FACE, together with other stakeholders involved in the promotion of Alternative care in Egypt, has obtained important progresses in the development and improvement of the system of placement in Kafala families in Egypt. Besides this work of advocacy with local and national authorities, FACE is contributing to the provision of information and support to hundreds of families approved by authorities to receive children in Kafala and takes an active and growing role in the National Kafala Committee created by Ministry of Social Solidarity.

All these achievements have been made possible thanks to the donations of the generous supporters who have supported our organisation in the last two years and have helped us to respond very actively to the situation of health and socio-economic crisis in Egypt. FACE did encounter important financial difficulties since 2019 and the COVID-19 pandemic brought us additional pressure. Despite this, we have been able to manage the situation thanks to the immense generosity of our supporters and partners, who helped us tremendously during these unprecedented difficulties, with at times incredibly generous spontaneous support.

The situation finally started to stabilize end 2021. We are however observing the economic situation of Egypt with concerns. The recent war in Ukraine is creating a difficult situation due to inflation and is expected to create an further increases on wheat, bread and gasoline which will of course impact the poorest categories of the population first who are already affected by poverty and by the COVID situation of the country.

We are preparing ourselves but I am strongly confident that our experience, the immense dedication of our teams, and our strong network of generous supporters will help us to face this period of unprecedented uncertainty.

I would like to express to all of you my deepest thanks and all my gratitude for your past and future support to FACE.

Warmest regards,

Flavia Shaw-Jackson



Founder & Executive Director



Highlights

Information and Emergency Support

In 2021, the COVID-19 pandemic has continued to increase in Egypt and FACE teams have continued to implement an emergency response to the COVID-19 Pandemic focusing on child protection and support to families. FACE's emergency response consisted in providing emergency support to children and families to remain protected from the COVID-19 Pandemic (1350 masks and hygiene kits were distributed), but also to support children and families to face the indirect socio-economic effects of the pandemic.

- Support to 375 children in street situations to access information about COVID-19, to receive protective equipment and emergency support (food, health, counseling and support for protection and referral)
- Support to 392 children in MOSS detention centers to access information about COVID-19, to receive protective equipment and emergency support (food, health, counselling)
- Support to over 1650 children and 300 families in poor communities and slums to access information about COVID-19, to receive protective equipment and emergency support (food, health, counselling)



Short movie promoting FACE-European Union action
From 2017 to beginning 2021, FACE implemented a project supported by the European Union aiming at improving Child Protection guidelines in detention centers in Cairo. This project ended in beginning 2021 and a short movie was produced to present the project and its achievements.

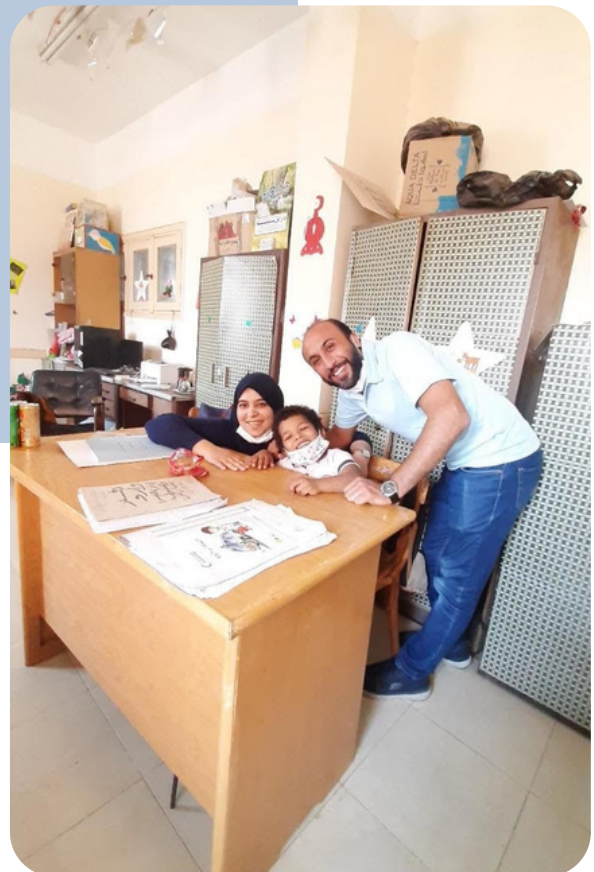
See: [FACE EU Video](#)

Support to Kafala families

The term 'Kafala' in Islamic law is used to describe a situation similar to adoption, but without the severing of family ties, the transference of inheritance rights, or the change of the child's family name. Adoption does not exist in Egypt and FACE is working since 2014 to improve the current system of placement in Kafala in Egypt, to improve children protection and safety.

After initial preparations in 2020, FACE was requested by the Ministry of Social Solidarity to provide support to families recently approved by authorities to become Kafala families. FACE trainers provided around 45 support sessions and information to 360 couples and single parents (for a total of close to 700 individuals) about childcare, child development and positive parenting. These support sessions are mandatory for all families willing to receive children in Kafala after they have received the approval from MOSS.

Short videos were taken and diffused by FACE during the year to promote Kafala in Egypt and to contribute to overcome the stigmatization and the preconceived ideas linked to adoption and Kafala of abandoned children. In 2021, authorities in charge of Kafala stated that there were 2,700 child kafala requests currently being examined, representing the largest number of requests in recent history, suggesting the work of advocacy conducted by FACE and other NGOs in recent years is finally paying.



Salam Street Children Program Outreach

During 2021, FACE Outreach Team continued to be at the core of most of the support provided during the COVID-19 Pandemic. The 2 Outreach Teams expanded their work (15 staff in total) on a daily basis on the streets of Cairo, in MOSS institutions and in poor communities in Cairo, to provide support to children and families to remain safe and find alternatives to their lives on the streets, and to provide emergency support and protection during this particular period.

In 2021, the Outreach Team also continued to develop its activities in some of the poorest slums, relocation sites and communities in Cairo. The team provided support to children and families, and provided systematic information about COVID-19 and protection equipment to children and families. Over 2400 children and 600 family members were reached in 2021 (15.000 contacts) by the Team and received support and protection. The team showed incredible flexibility and was able to adapt quickly to provide new services and emergency support directly to beneficiaries.

FACE outreach team continued to provide information and support to children and families about the COVID-19 pandemic, most children and families have received information and over 1350 beneficiaries received face masks and personal protection equipment (hand gel, soap masks, hygiene products...) have been distributed to children in 2021 during information sessions. With the relative stabilization of the pandemic, the team has also been able to resume its usual support services and to focus on providing protection and referral opportunities to children in street situation.



Salam Transitional Home



Our Transitional Home (TH) looks to offer a transitional shelter to children and youth wishing to pursue a life away from the streets and to follow either vocational training or full-time education, whilst being prepared for social reintegration into a family or alternative setting: 51 children stayed in the TH over 2021. 45 children attended school and 6 joined vocational training. 18 new children have joined the home during 2021 after an important decrease in 2020 due to the COVID-19 pandemic.

2021 was not easy for children in the TH as schooling was very irregular. In the first half of the school year, children went to school one day per week, and in the second half they went daily, but for a short time (3 hours a day). Extra school and educational activities were organised for all children during the two semesters to ensure they would keep up with their school programs.

The center team also worked to improve activities inside the center. An artificial football-sport pitch has been set up on the center roof top. New handicraft and arts activities have been developed and the new team leader has brought many new ideas and has considerably improved the activities in the center. Sport activities like zumba, aerobic have been organised on regular basis.

Number of visits and outings have been conducted in parks and gardens in Cairo, in Dream Park, swimming pool and clubs, Zed Park, Badr Garden, Cairo Citadel, Downtown.

Salam Case Management Reintegration Team

Reintegration Team opened 84 individual new case management files in 2021 (31% females), including 15 family case management files during the year. The case management team works in collaboration with other teams to ensure individual support is given to all children to plan and prepare their reintegration. Case managers work with children from the transitional home and with children in contact with FACE outreach team on the streets, in detention center and poor communities. The team also supports children referred by authorities: police stations, classification centers, detention centers...).

66 children received support towards their reintegration during 2021: 15 children (2 girls) reintegrated into their families, 45 children were reintegrated into school and 6 youth were placed into employment. 161 children received support to remain in school and prevent dropout during 2021 and 455 children received legal support. Over 1000 follow up visits were conducted by FACE social workers visiting children in their families, schools, and places of work.





Abandoned Children Program

FACE Abandoned Children Program works to prevent family break up and to prevent child abandonment or unnecessary placement into institutional care.

FACE Case Management Teams ensure children referred to FACE Centers are placed as a last resort, after all possibilities of family/community-based placement have been assessed.

Children receive support to reintegrate their family when possible, or to be placed in a Kafala (Egyptian adoption system) family. With this support, 20 families were able to keep their children.



In August 2021, the Maadi home was completely refurbished thanks to the support of PPG company. This complete refurbishment and painting required us to transfer all the children and staff temporarily for 3 weeks during the time of the construction work and painting.

A temporary center was set up in an apartment next to the FACE office. This temporary transfer was organised when the Maadi center had the lowest attendance, which facilitated the process.



Three FACE Homes provide high quality care to orphans, abandoned children and child victims of abuse. 202 children (41 girls, 161 boys) stayed in the 3 FACE Homes this year:

- 87 babies (0 to 2 years) stayed in the Maadi Home (16 girls, 71 boys)
- 59 children stayed in the Obour 1 Home (28 girls, 31 boys)
- 56 children stayed in the Obour 2 Home (all boys)

FACE provided 849 medical acts (579 in-house and 270 through referrals to specialised hospitals), these consisted of regular medical check-ups, medical care, operations and vaccinations.

All children under 3 and a half years accessed non-formal education, 115 children from the age of 3 and a half years attended fulltime schooling.



National Family Reintegration Program



Besides its direct work to protect and support children, FACE works actively to support local and national authorities in charge of child protection in Egypt to improve the child protection system in the country and create a positive impact for a much larger number of children in the long term.

Since 2015, FACE has become a member of our proposed MOSS Central Committee for Alternative Care. The committee is in charge of working on improving the system of placement into Kafala for children living without family care. As part of its participation to the Central Committee for Alternative Care (4 meetings in 2021), FACE continued to advocate in favor of the reinforcement of the kafala system in Egypt and has taken this work a step further.

In 2021 FACE became a member of 2 local committees for alternative care in Cairo and Giza Governorates with the aim of understanding the issues on the ground and improving the national system in place. FACE Kafala officer joins quarterly meetings and can share observations in the selection of Kafala families by the MOSS representatives from these 2 Governorates.

FACE team also took part in several strategic meetings organised by MOSS and the UNICEF advisory group for alternative care.

The new strategy for Alternative Care in Egypt was finalized and accredited by MOSS during a conference on 11th April. Different NGOs including FACE participated in drafting this strategy and were invited to this event. FACE also participated in a two-day workshop to develop the action plan for the Strategy for Alternative Care in Egypt, organised by MOSS in July 2021.

Since 2003, FACE abandoned children program teams have placed a total number of 654 children into their families or into Kafala families. In 2021, FACE teams reintegrated 29 children into Kafala (foster families) and 6 children into their families (or extended family). All these placements require a long preparation by the case management team and by all staff involved in different teams, as FACE works in parallel with children and with their families to ensure children safety and wellbeing.



Training Program

Local and national authorities running the Kafala system in Egypt

Since 2019, FACE worked in collaboration with the local NGO Wataneya to create new procedures for the Kafala placement system in Egypt. The new system aims at strengthening the assessment of potential Kafala families and their continuous and effective support and follow-up after fostering the child, it brings more focus on the children protection and best interest. 2 FACE trainers conducted 3 days of training on Kafala procedures to 30 MOSS staff from three Governorates (Behaira- Gharbia- Menofia) from 28th to 30th Sept 2021.

Kafala families

Since 2020, FACE and Wataneya NGO have worked together to develop a training manual for new Kafala families. The manual was submitted to MoSS to review it and it was accredited to be used by any qualified NGO who can deliver the training to families.

Support sessions for families have started in 2021, FACE trainers have provided training and support to 362 families and 63 single mothers (over 700 individuals in total) who had recently received approval of Ministry of Social Solidarity to receive children in Kafala.



Over 30 sessions were organised for the new parents, who received introduction about the basics of childcare, child development and identity and positive parenting.

Besides these support sessions, the FACE Kafala officer has also provided support and guidance to 30 families approved by the Ministry and referred to FACE to receive a baby in Kafala. FACE trainers have been working with families to organise their visits to the centers, to accompany them to meet their new baby and to introduce the families to the baby, his/her history, medical situation, to his/her personality....

The Kafala officer plays a very important role in the preparation of placement in kafala families. Placements of older children require an important work of psychological support and preparation, to support children emotionally and ensure they are in position to express their feelings and that they are happy to join their new families. Families willing to take older children are rare and these placements are done in small numbers each year.



Covid-19 Training

Since 2020 FACE training team has been mobilised to create and produce information and training materials about the COVID-19 and the ways of prevention/protection. FACE created materials to target different groups (children, adults, and childcare staff) and has provided systematic and quality training on COVID-19 and the ways of protection. All staff members of FACE, children and peer educators received training and information and protection materials. This work continued in 2021 and all children in street situation, detention centers and communities have accessed information about COVID-19.

General Training

FACE Training Program ensures continuous and high-quality capacity building for FACE teams for existing and new staff, taking into account the changing landscape and needs, and best practices in child welfare. It also aims at training government and civil society partners. 77 days of training were conducted with FACE Teams in 2021 (313 staff participations).

A large part of these trainings consisted in field coaching and training by experienced trainers to provide concrete and on the job training to newly recruited staff members, which is essential for FACE to ensure the highest quality of service by the teams

Main topics of training:

- FACE introduction/Basic training (child development/social work/ communication skills) • Case Management • FACE Child Protection Policy • Non-formal education • Life skills • Basic medical care • Prevention of violence and harassment • Psycho-social support and learning through art • Fire safety • Specific childcare techniques for very young children • Psychomotricity and massages for newborns • First Aid • COVID-19 and ways of protection.

All the project staff (42 staff) also received training on first aid from Alzuhur clinics.



Finance and Administration

Income and Charges Statement (in €)

Income	2021	2020
Operating income	864.356,25	1.064.635,33
<i>Individual donations</i>	256.821,32	258.840,30
<i>Sustainable Member donations</i>	489.042,22	395.418,07
<i>Private Company and Foundation donations</i>	110.621,29	287.530,93
<i>Institutional grants</i>	7.871,42	122.846,03
Other interest and financial income	7.672,36	359,99
Other income	750,52	122,41
Total Income	872.779,13	1.065.117,73

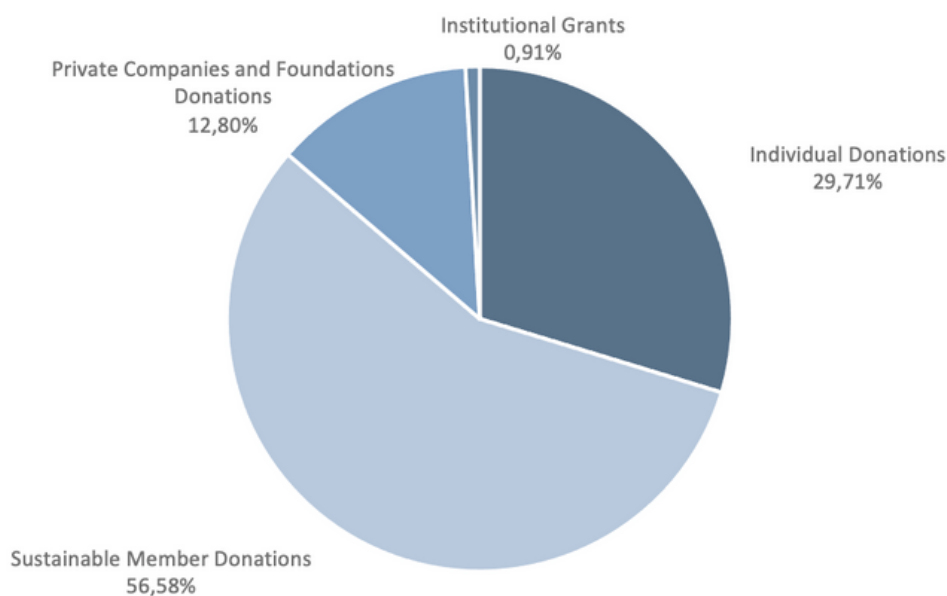
Charges	2021	2020
Operating charges	917.519,82	827.630,92
- <i>Program services</i>	831.766,78	780.505,19
- <i>Fundraising, Communication and Events</i>	46.136,08	9.970,95
- <i>Administration and General</i>	39.616,96	37.154,78
Value adjustments on fixed assets	91,34	707,89
Other interest and financial charges	2222,31	6797,07
Other charges	181,11	313,71
Total Charges	920.014,58	835.449,59

Surplus/(Deficit) for the financial year	(47 235,45)	229.668,14
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All FACE accounts are audited annually by the independent auditors
- Deloitte. FACE follows very strict financial procedures to ensure
the best use of its funds.

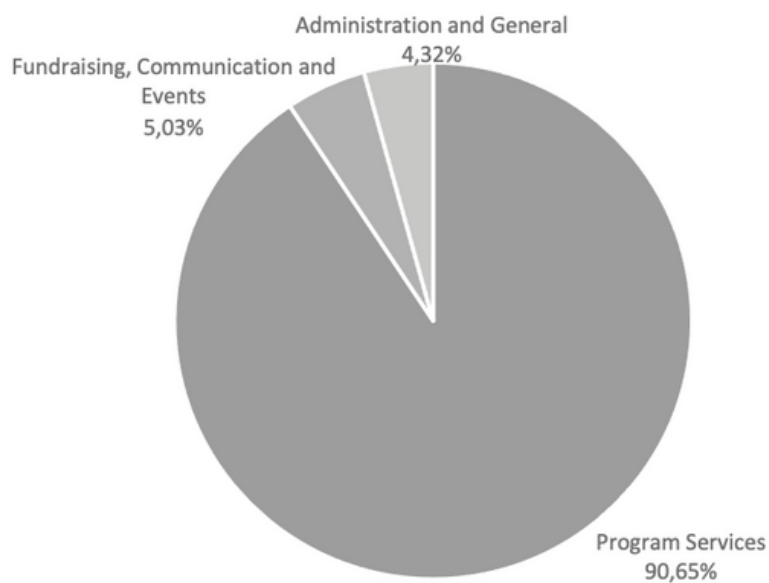
Operating Income Repartition

(as at 31 December 2021)



Operating Charges Repartition

(as at 31 December 2021)



Board of Directors:

President: Flavia Shaw-Jackson

Trustees: Nicolas Hollanders de Ouderaen & Patrick Staar

The Way Forward

We remain confident in the capacity of adaptation of our teams and in the resilience of our organisation. We are observing with concern the growing inflation of basic goods in Egypt due to the war in Ukraine. Inflation is already impacting the most vulnerable categories of the population and we are already anticipating increased needs of support among the most vulnerable groups. The Covid-19 pandemic has been an opportunity to develop prevention activities and community development work, which we will maintain, to support thousands of children and families in Greater Cairo.



We are very enthusiastic about the new projects and activities we are currently developing and scaling up. Our work on safely placing children into Kafala families will continue to progress, providing support to families selected to take children into long term Kafala. We are also developing an individual aftercare plans, as a number of the young people staying in the FACE homes are growing older. We have started to prepare alternative accommodation, preparing the youth for independent living, and supporting them to achieve their educational and/or professional goals so they can become self-sufficient adults.

These successes are the best encouragements for us, and confirm the importance of our work. They could not be possible without the incredible support go all our partners.





A Big Thank You

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FACE wishes to thank ALL supporters and donors, every contribution goes to putting a smile of a child's face





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