



FACE

for Children in Need

من أجل مستقبل أفضل للأطفال



Annual Report 2019

Contents



FACE teams reached over 30,000 children
since 2003

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Key Figures

FACE teams' main achievements in 2019

FACE teams reached
4,100 children
in 2019

FACE teams were composed of
145 Egyptian staff
for 2019 (62% females)



**2 mobile
Outreach teams**
operating 5 days/nights per week

1 Transitional Home
for street children

1 Drop-In Center
opened 5 days per week

4 Homes
for abandoned children, orphans
and victims of abuse



FACE Outreach team reached 1,900 children on the streets



FACE Outreach team reached 500 children in Ministry of Social Solidarity institutions



750 street children accessed services in the FACE Drop-In Center



280 former street children, orphans and abandoned children stayed in residence in the FACE Transitional Home



3200 children received medical care on the streets, in detention centers and in the FACE centers and homes



1110 children accessed psychosocial support on the streets, in detention centers and in the FACE centers



2660 street children, orphans and abandoned children accessed non-formal education



3430 children accessed recreational, sports, arts activities



598 street children, orphans and abandoned children were supported to remain into school or to reintegrate



79 children reintegrated their family, extended family or Kafala family



11 youth accessed vocational training



22 children were given support for job placement



471 children received legal support



7 families received support to start an income-generating activity (25 children indirect beneficiaries)

All FACE accounts are audited annually by independent auditors - Deloitte.
FACE follows very strict financial procedures to ensure the best use of its funds.

A Word

from FACE Executive Director

Wavre, September 2020

“

Dear Friends of FACE,

I am writing to share the results of our team's work in 2019 in a very unusual and difficult moment for FACE and the world. We are looking back at 2019 while the world is affected by one of the biggest global health crisis, and it is difficult to talk about our achievements last year without telling you about the current emergencies we are facing in Egypt.

I thought until the beginning March 2020, that 2019 has probably been one of the most difficult years for our organisation since its creation in 2003, due to the important financial difficulties we have been facing. I am however very proud that we managed, thanks to the dedication of all our teams; and thanks to the immense generosity of our supporters, sponsors and partners, who were mobilised to help us face the difficulties.

We made it through 2019 and our teams have achieved impressive results despite limited resources. Our teams have continued to bring their support, on a daily basis, to the most vulnerable and most marginalised children, on the streets of Cairo, in poor urban communities, in the FACE centers and in detention centers.

In parallel to our work in direct support of children, FACE has also carried on its important role of supporting local and national authorities to reinforce the Child Protection system in Egypt. Since 2014, FACE initiated an important effort of advocacy and technical support with Egyptian authorities with the objective to improve the system of child placement into alternative family care (Kafala) in Egypt, where traditionally, the Child Protection system still relies heavily on the long-term institutionalisation of children from a very young age. Adoption in a western country's definition does not exist in Egypt and the system of Kafala placement is a specific structure which could be considered equivalent to the system of placement into foster care families or guardianship. Our team has continued to support the Ministry of Social Solidarity (MoSS) to improve the legal and implementing system of Kafala in Egypt. A new Kafala guidebook with new criteria for families and new procedures was approved by the MoSS and ministry teams and social workers have started receiving our training. This encourages us to pursue our work in support of MoSS, in order to improve the legal and operational system ruling the placement of children into alternative family care, as well as to support a gradual change of the child protection model in Egypt, ensuring safe family placements and the upholding of the best interest of children.

We have made it through 2019 despite our difficulties but the recent Covid-19 pandemic has brought a new situation of emergency. We are mobilized since the end of February to prepare all projects and teams to face and react to the pandemic in Egypt, to protect children and staff under our care and to provide support and assistance to children in street situation and in detention centers as well as to families in slums and poor communities in Cairo. FACE is in the first line in the fight against the Covid-19 pandemic in Egypt, with a focus on supporting the most vulnerable children and responding to situations of abuse that are likely to increase in coming months in Egypt as in most countries affected by confinement and curfews.

As the whole world, we are preparing ourselves for a very difficult time where we will face increasing needs from children and families, while we will be struggling to survive financially. I am confident our experience, the immense dedication of our teams, and our strong network of generous supporters will help us to face this period of unprecedented crisis and uncertainty.

I would like to express to all of you my deepest thanks and all my gratitude for your past and future support to FACE. We will need everyone's support to continue our work in the coming months and years, where our work to support the most vulnerable children will be strongly needed more than ever.

Thank you,

Flavia Shaw-Jackson
Founder & Executive Director



Highlights



FACE European Union supported action and New Protocol of Collaboration with MOSS

Supporting children in closed institutions, FACE runs a 3-year program, supported by the European Union, aiming "to improve the child protection system and the access to rights based services and legal support for street children in Greater Cairo and children in MOSS (Ministry of Social Solidarity) run institutions in Egypt." The project started in January 2017 and consists of further developing the work initiated by FACE in 2015 with MOSS institutions. FACE received its new protocol of collaboration from MOSS in December, allowing access to 2 new detentions centers and to finalise the Child Protection Guidelines designed in collaboration with MOSS.

FACE's Emergency response to the COVID 19 pandemic

Although the Covid 19 pandemic started in 2020, we wanted to share some highlights about the response implemented by FACE in the recent months in response to the Covid 19 pandemic that has reached Egypt since March 2020. FACE's emergency response aimed both at providing emergency support to children and families to remain protected from the Covid 19 pandemic, but also to support children and families to face the indirect socio-economic effects of the pandemic.

Safety measures

FACE decided rapidly to place its 4 residential centers in confinement, with 215 children and 55 staff members. Specific standards of procedures and trainings have been designed to help center managers to implement new procedures (interdiction of visits, creation of quarantine rooms, reinforcement of child protection procedures...). Systems of online training and logistics were set up to organize purchase and deliveries for each center.

All field teams were asked to reduce their transports to the strict minimum, and were equipped with protective means (masks, hand-gel, protective glasses...).

Emergency response on the field

FACE also quickly organized an emergency response to support FACE beneficiaries to remain protected from the pandemic and to face its indirect socio-economic effects caused by the curfew and the economic slow-down.

In April 2020, after organizing its teams to work in safety, FACE started to organize a child protection oriented response to the pandemic:

- Support to over 1000 children in street situations to access information about Covid 19 virus, to receive protective equipment and emergency support (food, health, counseling and support for protection and referral)
- Support to 500 children in MOSS institutions to access information about Covid 19 virus, to receive protective equipment and emergency support (food, health, counselling)

FACE would like to thank all the donors who have already contributed to support FACE's urgent response. More news and data will be shared by FACE on its achievements during this period of health pandemic. Emergency support services initiated by FACE has been developed further from June thanks to the support of the European Union who provided urgent support to FACE to support to the most vulnerable children and families in Cairo.



Salam Street Children Program

Outreach Team

2 teams (8 staff, including 2 females) work on a daily basis on the streets of Cairo, in MOSS institutions and in poor communities in Cairo, during night and day, in order to provide support to children living and working on the streets to remain safe and find alternatives to their lives on the streets. During 2019, the team made 10 500 contacts with 2 400 individual children on the streets of Cairo and in detention centers.

The Outreach team has considerably developed prevention activities in some of the poorest slums and communities in Cairo, where the team is providing support to children and families: hygiene, health, basic non-formal education, recreation activities, school support, family support, case management support with children at risk and with families in need. The Outreach team has also managed to receive access to 2 new MOSS institutions during 2019, gaining access to new children in detention.



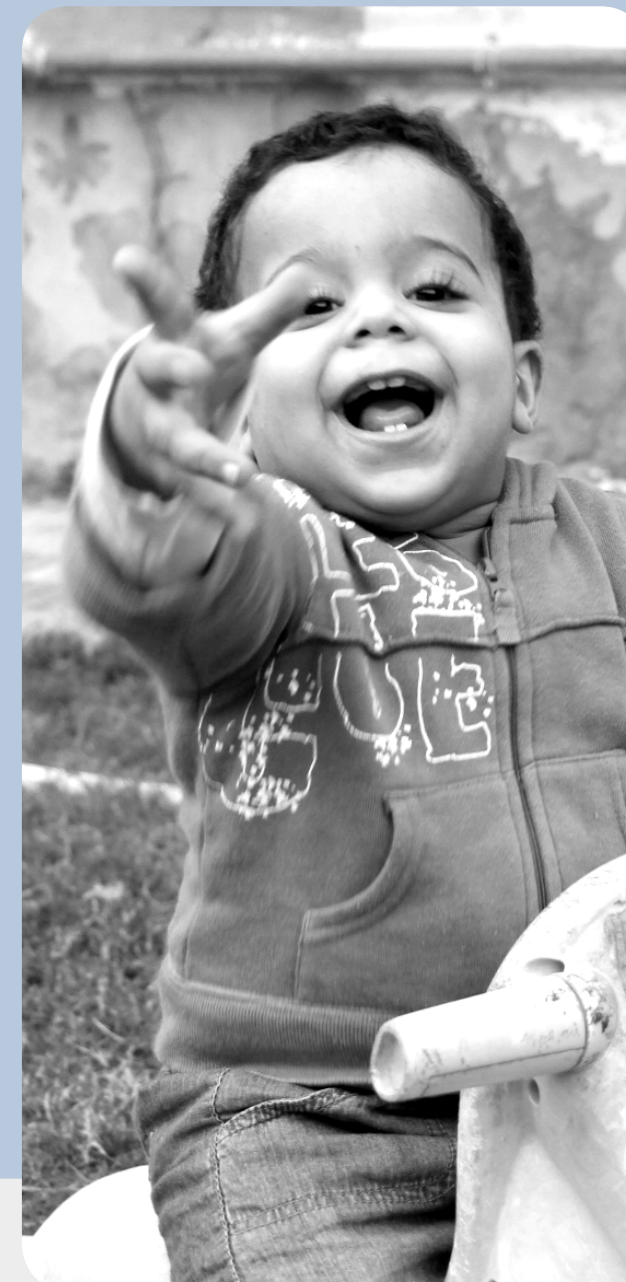
Drop-in Center (DIC)

is located in Cairo's suburb. The center is open daily and provides street children and youth with a wide range of services aimed at facilitating their reintegration including education, medical, counselling, legal support, arts, sports and games, etc. 5850 contacts were made in the FACE DIC during 2019 with 750 individuals (22% females); 257 children visited for the first time.



Transitional Home (TH)

looks to offer a transitional shelter to children and youth wishing to pursue a life away from the streets and to follow either vocational training or full-time education, whilst being prepared for social reintegration into a family or alternative setting: 65 children stayed in the TH over the year (25 new children).



Reintegration Team

opened 123 individual new case management files (30% females), and 21 family case management files during the year.

112 children received support towards their reintegration during 2019: 68 children to reintegrate back into their family, 1 youth has been placed independently. 22 youth have been placed in employment (in sewing factory, as secretary, in restaurants...) and 26 children have been reintegrated into school. 407 children have received support in order to remain in school and prevent drop out. 164 children have received legal support and 7 families have received support from FACE through a grant aimed at starting up a small business, profiting indirectly to 25 children. 2542 follow up visits were conducted by FACE social workers visiting children in their families, schools, and places of work.

Abandoned Children Program

Prevention - Gatekeeping

FACE Family program works to prevent family break up and to prevent child abandonment or unnecessary placement into institutional care. FACE Case Management team ensures children referred to FACE centers are placed as a last resort, after all possibilities of family/community-based placement have been assessed.



Reinforcement of family/kafala placement within FACE projects and other public/private institutions

6 Case Managers/Social Workers are working full time on the in-depth assessment of the possibilities of placement into family and Kafala families for all children staying in FACE centers.

34 children were placed or reintegrated during 2019.

FACE teams reintegrated 10 children into Kafala (foster families) and 6 children into their families (or extended family). 18 children have been placed in other centers (including one NGO specialized in the care for children with special needs).



- All Children received access to regular medical check-ups, medical care and vaccinations.
- FACE provided 2777 medical acts (2247 in-house and 530 through referrals to specialised hospitals).
- Children benefited from 4042 psychomotricity/psychological sessions. Maadi center psychometrician provided 1200 massages during the year.
- All children under 3 and a half years have accessed non-formal education, 118 children from the age of 3 and a half years attended full-time schooling.

FACE Homes

4 FACE homes provide high quality care to orphans, abandoned children and children victims of abuse. Children receive support to reintegrate their family when possible, or to be placed in a Kafala family. Long-term institutional stay is only considered as a last resort.

- 214 children (40 females) have been staying and served in the 4 FACE centers.
- 24 children were joining the abandoned children program centers for the first time, which represents a 50% decrease compared to 2018, mainly due to the fact FACE centers had reached full capacity and could not receive more children.
- 113 children have stayed in the Maadi Home (16 girls)
- 44 children have stayed in the Benha Home (7 girls)
- 64 children have stayed in the Obour Home (28 girls)
- 59 children have stayed in the new Obour 2 Home (all males)

One of the main achievements of the FACE abandoned children program during 2019, consisted in the closing of the FACE home in Benha (for young children from 3 to 6). This

closing was prepared with the objectives to reduce the number of homes run by FACE and to increase the resources and activities related to alternative family placement (Kafala placement). The closing of the Benha home has allowed FACE to reduce considerably its staffing, and to put more focus and resources on the placement of children into biological / alternative families, which corresponds to the deinstitutionalization strategy initiated by FACE since 2015.

15 children staying in the Benha home have been placed in other centers and 29 children have been placed in Obour 1 and 2 centers. The placement of Benha children to other centers has required a very important work of preparation, to ensure children were all informed clearly about the situation and prepared psychologically, and to ensure the homes in Obour 1 and 2 were both ready (equipped and staffed) to receive new children. Several visits were organised for children to see their new home. The important work of preparation and the fact that children moved with all their friends (and siblings for some of them) and with some Benha staff who have moved to Obour homes with the children, have both contributed to ensure a smooth and harmonious transition for all children in their new homes.

National Family Reintegration Program



Besides its direct work to protect and support children, FACE works actively to support local and national authorities in charge of child protection in Egypt to improve the child protection system in the country and create a positive impact for a much larger number of children in the long term.

Support to government, civil society and foster (Kafala) families

to improve the existing legal framework and to create operational procedures to reinforce family-based care in Egypt.

FACE is a member of MOSS High Committee for Alternative Care (Kafala), in charge of improving the current System of Placement into Kafala for children living outside of parental care, and to re-evaluate and discuss the complaints made by rejected families applying to take children into Kafala.

FACE started working since 2018 in collaboration with the local NGO Wataneya to create new improved procedures for the Kafala placement system in Egypt. Both NGOs have provided ongoing support to MOSS to improve

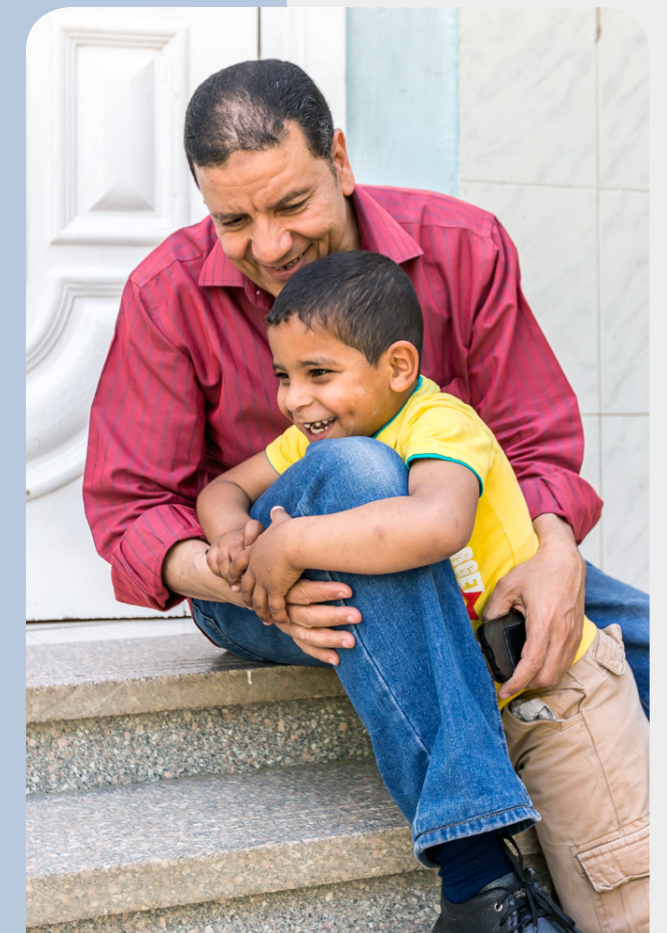
the Kafala procedures and implementing tools. FACE and Wataneya have created a set of forms to support MOSS teams in charge of Kafala placement preparation and monitoring in order to create unified and safer procedures for the placement of children into Kafala in Egypt.

FACE and its local partner Wataneya have worked all along 2019 to review the draft system and guidelines. 7 workshops and meetings have been organised with MOSS at central level and with MOSS in the 4 pilot Governorates where the new system will be implemented.

The new guidelines have been approved by MOSS in 2019. It was agreed with MOSS that starting from January 2020, the new system will be piloted in 4 Governorates (Alexandria- Giza- Assuit and Sharqia), after which the guide will be modified if needed and launched in all governorates of the Arab Republic of Egypt.

Reinforcement of family placement within FACE projects and other public/ private institutions

6 case managers/social workers work full time on the in-depth assessment of the possibilities of placement into family and foster (Kafala) families for all children staying in FACE Homes. 38 children were placed or reintegrated during 2019.



Training Program

FACE Training Program ensures continuous and high-quality capacity building for FACE teams for existing and new staff, taking into account the changing landscape and needs, and best practices in child welfare. It also aims at training government and civil society partners.

170 days of training were conducted with FACE teams in 2019 (545 staff participations).

A large part of these trainings consisted in field coaching and training by experienced trainers to provide concrete and on the job training to newly recruited staff members, which is essential for FACE to ensure the highest quality of service by the teams.



Main topics of training

- FACE introduction/Basic training (child development/social work/communication skills)
- Case Management
- FACE Child Protection Policy
- Non-formal education
- Life skills
- Basic medical care
- Prevention of violence
- Prevention of harassment
- Psycho-social support and learning through Art
- Fire safety
- Specific childcare techniques for very young children
- Psychomotricity and massages for newborns

Training to partners

142 staff members have received training from FACE in 2019.

- FACE has provided training to 125 children of 5 primary and secondary schools in Al-Salam suburb on the topics of preventing harassment and remaining protected from sexual abuse (on the request of the Ministry of Education and of the local Child Protection Committee).
- New training initiated with the German Hotel School in El Gouna Scholarship Program. 35 staff trained by FACE during 6 days: Child protection procedures, working with children families, prevention of bullying, design of rules.
- FACE training program has provided training on child protection to 107 staff of 4 MOSS detention centers.



Finance and Administration

Income and Charges Statement (in €)

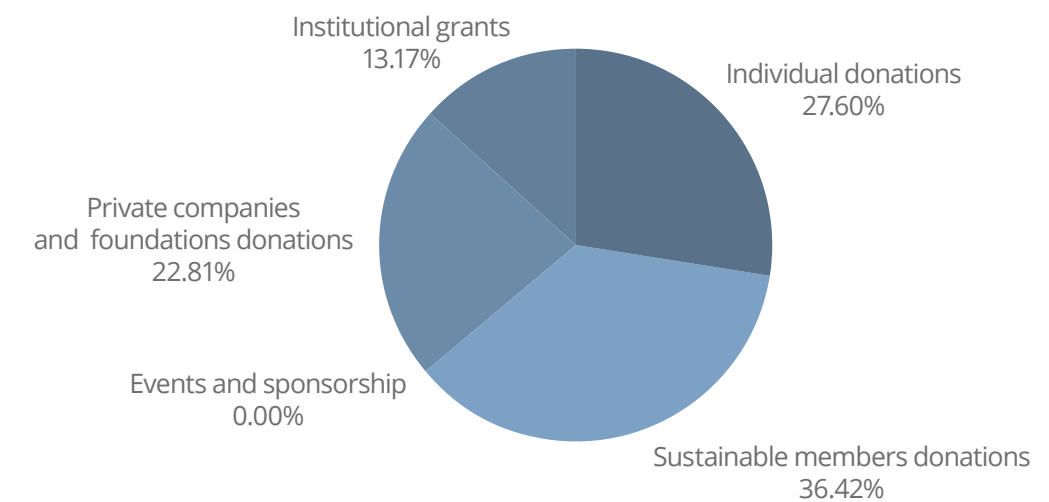
Income	2019	2018
Operating income	921,088.39	948,028.74
<i>Individual donations</i>	<i>254,199.16</i>	<i>146,041.62</i>
<i>Sustainable Members donations</i>	<i>335,461.68</i>	<i>452,269.97</i>
<i>Events and sponsorship</i>	<i>0.00</i>	<i>31,044.33</i>
<i>Private companies and foundations donations</i>	<i>210,144.54</i>	<i>207,519.45</i>
<i>Institutional grants</i>	<i>121,283.01</i>	<i>111,153.37</i>
Other interest and financial income	9,237.54	11,929.67
Other income	228.04	344.55
Total Income	930,553.97	960,302.96

Charges	2019	2018
Operating charges	961,614.22	989,948.66
<i>Program services</i>	<i>901,406.82</i>	<i>907,889.26</i>
<i>Fundraising, Communication and Events</i>	<i>22,802.14</i>	<i>45,083.49</i>
<i>Administration and General</i>	<i>37,405.26</i>	<i>36,975.91</i>
Value adjustments on fixed assets	911.33	820.00
Other interest and financial charges	3,664.61	5,505.30
Other charges	2,231.71	53.91
Total Charges	968,421.87	996,327.87

Deficit for the financial year	37,867.90	36,024.91
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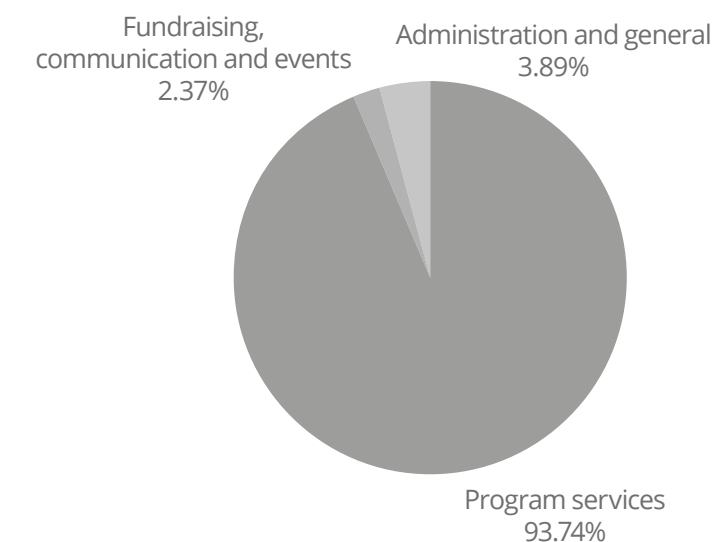
Operating income repartition

(as at 31 December 2019)



Operating charges repartition

(as at 31 December 2019)



Board of Directors

President: Flavia Shaw-Jackson

Trustees: Nicolas Hollanders de Ouderaen, Patrick Staar

The Way Forward



2019 and the beginning of 2020 have brought important challenges to FACE; we have been facing major financial difficulties and the ongoing Covid 19 pandemic is creating a new factor of incertitude. The Egyptian economy is already largely affected and we already fear to lose a number of supporters.

FACE will be facing an important financial challenge in the coming years and the organization will be focusing on creating new partnerships and on adapting its field activities to new emerging needs in Egypt. The Covid 19 crisis in Egypt risks to affect the poorest categories of population in Egypt and we already anticipate an increase in needs of support among children in street situations and among poor families whose children are at increased risk to drop out school and to work or live on the streets of Cairo to escape situations of abuse or to help their families. FACE has already adapted its services to provided emergency support to the most vulnerable groups, and the organization is preparing to extend this work along 2020.



These challenges represent a new argument in favor of the strategic move initiated by FACE since 2015, which consists in moving forward a family placement model and to gradually reduce the number of shelters where children are placed until their social reintegration. The gradual change of model will not only improve the protection and care provided to children in Egypt, but it will also contribute to create more financially sustainable models for child protection actors.



Our Huge Thanks

Sustainable Members



Institutional Donors



Other Supporters



Networks/Alliances





FACE

for Children in Need

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