



FACE

for Children in Need

من أجل مستقبل أفضل للأطفال

Annual  
Report  
2017

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# Key Figures

FACE teams' main achievements in 2017

FACE teams reached  
**3,500 children**



FACE teams were composed of  
**213 Egyptian staff**  
(63% females)



**2 mobile  
Outreach teams**  
5 days/nights per week

**1 Transitional Home**  
for street children

**1 Drop-In Center**  
opened 5 days per week

**4 Homes**  
for abandoned children, orphans and  
victims of abuse



FACE Outreach team reached 1,900  
children on the streets



FACE Outreach team reached 200  
children in Government detention  
centers



605 street children accessed services in  
the FACE Drop-In Center



340 street children and orphans were  
living in FACE centers



3,630 children received medical care



876 children accessed psychosocial  
support on the streets and in detention  
centers



3,200 street children and orphans  
accessed non-formal education



3,000 children accessed recreational,  
sports and art activities



458 street children were supported to  
integrate schools



74 children reintegrated their family,  
extended family or foster (Kafala) family



27 youth accessed vocational training



63 children were given support for job  
placement



127 children received legal support



11 families received support to start an  
income-generating activity (35 children  
indirect beneficiaries)

Annual expenses for 2017  
**1,169,026.75 euros**

All FACE accounts are audited annually by independent auditors - Deloitte.  
FACE follows very strict financial procedures to ensure the best use of its funds.



# A Word

from FACE Executive Director



Dear Friends of FACE,

*It is, as every year, with immense pride that I am introducing the Annual Report to present the results of the hard work carried out by our teams on the streets of Cairo, in Government-run institutions, in poor communities, in the FACE centers to children affected by situations of abuse or vulnerability.*

*The beginning of the year was quite challenging for FACE, new projects starting with UNICEF and the European Union, but also external factors, such as the devaluation of the Egyptian currency by 150% at the end of 2016 and the adoption of a new, tighter law on NGOs in May 2017. We have adapted to these challenges and we are more determined than ever to develop the quality of our services and to scale up our impact with the help of our partners and supporters.*

*I am particularly proud to observe how our investments in reintegration of children into families, education, jobs and society in past years has paid off. Our teams have successfully increased the number of children reintegrated by 51% in comparison to 2016.*

*We are also receiving constant increasing numbers of seriously abused children, placed with us for their immediate protection by Egyptian authorities. To keep up with this increase, and with the growing age of some children, we have opened this year a new home in the Obour suburb for boys aged 6 and above living under our care.*

*Our work of advocacy, lobbying and technical support with the Ministry of Social Solidarity (MoSS) has also seen huge progress this year in the promotion of alternative care in Egypt, through our support to the Ministry to improve the placement of children into Kafala (local form of long-term foster care). Working with and supporting MoSS to develop the legal and operational framework for alternative care in Egypt will represent our main objective in the coming years. This will facilitate our work to place more children, in a safer way, into foster (Kafala) families, but it will more importantly contribute to promote alternative care and family-based care in Egypt, where the placement of children into institutions is still seen as the best option for tens of thousands of children each year.*

*Currently, the system leaves these children with no option of an alternative placement with relatives, siblings and foster parents, and with your help and support, we believe we can contribute to change the situation to give the opportunity to thousands of children to grow up within a caring family and close orphanages.*

*I would like to deeply thank all our supporters and partners for their trust in us, and for helping us to support the most vulnerable children in Cairo. I would also like to thank the wonderful teams for their dedication and commitment to changing children's lives and contributing to the success of FACE in its mission.*

A handwritten signature in blue ink that reads 'Flavia'.

**Flavia Shaw-Jackson**  
Founder & Executive Director

# New Projects

Child Protection Committees

## UNICEF National Program

FACE is taking part in the UNICEF National Program aimed at implementing and training Child Protection Committees (CPCs) in 16 governorates and 10 districts. FACE has been asked to help design the National Program, which aims at “Expanding Access to Education and Protection for Children at Risk”.

This project will strengthen the CPCs, which represent the backbone of Egypt's child protection mechanism. During the first year of the project, FACE trainers conducted 45 days of training for 50 social workers working in CPCs and the child helpline. The trainings covered core social work skills, child protection and case management.



Supporting children in closed institutions

## European Union Action

FACE has secured the support of the European Union for the third time, for a new 3-years action plan to “improve the Child Protection System and the access to services and legal support for street children in Greater Cairo and children in MoSS run institutions in Egypt.” The project started in January 2017 and consists of further developing the work initiated by FACE in 2015 with MoSS institutions. 25 staff from MoSS institutions already received training during this first year, and the project will be developed further in 2018-19.



# National Family Reintegration Program

## Support to government, civil society and foster (Kafala) families

- Support to Government and Civil Society to improve the existing legal framework and to create operational procedures to reinforce family-based care in Egypt.
- Support to foster (Kafala) families: considering the strong demand for support from Kafala families, FACE conducted 2 pilot trainings in 2017 with families receiving children into Kafala care. 30 couples attended the training, which provided a mix of legal information and information about positive parenting.



## Advocacy / Information about the advantages of family-based care models

- Advocacy with Government in favour of family-based care for children (versus institutions) in Egypt through regular participation with the National Kafala Committee.
- Advocacy with Government and Civil Society for the establishment of social safety nets for families at risk, and to prevent the unnecessary placement of children into institutions.

## Reinforcement of family placement within FACE projects and other public/private institutions

8 case managers/social workers work full time on the in-depth assessment of the possibilities of placement into family and foster (Kafala) families for all children staying in FACE Homes. 56 children were placed or reintegrated during 2017 (48% increase in comparison to 2016).





# Abandoned Children Program



## Prevention – Gatekeeping

FACE Abandoned Children Program works to prevent family break up and to prevent child abandonment or unnecessary placement into institutions. FACE teams ensure children referred to FACE centers are placed as a last resort, after all possibilities of family/ community-based placement have been assessed.

## FACE Homes

4 FACE Homes provide high quality care to abandoned children, orphans and children victim of abuse. Children receive support to reintegrate their family when possible, or to be placed in a foster (Kafala) family. Long-term institutional stay is only considered as a last resort.



**248 children (64 females) stayed in the 4 FACE Homes.** 97 new children joined the program in 2017 (200% increase in comparison to 2016).

97 babies (aged 0 to 2 years old) stayed in the Maadi Home (8 girls).

56 children (aged 2 to 6 years old) stayed in the Benha Home (10 girls).

46 children (children aged 4 to 6 years old and girls over 6 years old) stayed in the Obour 1 Home (30 girls).

49 children (boys over 6 years old) stayed in the Obour 2 Home.

All children received access to regular medical care, surgeries and vaccinations.

FACE provided 2,625 medical acts (1,800 in-house and 825 through referrals to specialised hospitals).

Children benefited from 3,325 psychomotricity/ psychological sessions. 1,754 individual sessions and 1,571 group sessions. Maadi center psychometrician provided 2,461 massages during the year.

All children under 3 and a half years old accessed to non-formal education, 120 children from the age of 3 and a half years old attended full-time schooling.



**248  
children**

(64 females)

stayed in the 4 FACE Homes



# Street Children Program

## Outreach Team

2 teams work on the streets of Cairo and in MoSS institutions day and night, to provide support to children living and working on the streets to remain safe and find alternatives to their lives on the streets. During 2017, **the team made 19,531 contacts with 2,100 children on the streets of Cairo and in MoSS centers.**



## Drop-In Center (DIC)

is located in Cairo's suburb. The center is open daily and provides street children and youth with a wide range of services aimed at facilitating their reintegration including education, medical, counselling, legal support, art, sports and games... **4,468 contacts were made in FACE DIC during 2017 with 605 children (18% females); 226 children visited for the first time.**



## Educational Support

is provided to all children according to their age, needs and plans. Children have access to non-formal education in the FACE DIC and can also access the FACE Child Friendly School (CFS), providing remedial education to children and youth willing to reintegrate public school. Older youth can find support to access a vocational training. In 2017, close to 2000 children have attended street based non-formal education sessions. 200 children have joined non-formal education activities in the FACE DIC, 20 children staying in the FACE TH have attended the CFS on regular basis and 20 young people attended a vocational training.

## Transitional Home (TH)

looks to offer a transitional shelter to children and youth wishing to pursue a life away from the streets and to follow either vocational training or full-time education, whilst being prepared for social reintegration into a family or alternative setting: **92 children stayed in the TH over the year (46 new children).**



## Reintegration Team

Reintegration team opened 141 individual new case management files (21% females), and 21 family case management files during the year. **121 children received support** towards their reintegration during 2017: 18 children reintegrated back into their family and 1 child with special needs was referred to a specialised NGO. 63 youth were placed in employment (in sewing factory, as secretary, in restaurants...) and 39 children were reintegrated into school. 419 children received support in order to remain in school and prevent drop-out. 127 children received legal support and 11 families received support from FACE through a grant aimed at starting up a small business, profiting indirectly to 35 children. 1,320 follow up visits were conducted by FACE social workers visiting children in their families, schools, and places of work.



# Training Program

FACE Training Program ensures continuous and high-quality capacity building for FACE teams, taking into account the changing landscape and best practices in child welfare. It also aims at being able to answer the many requests for training and technical support from Government and Civil Society, without affecting the quality of FACE services.



## The Street Children Program training team conducted in total 75 days of training during 2017 for 320 staff participations.

Main topics of training: basic staff training (child development, social work and communication skills); case management; positive reinforcement (practical and theoretical); FACE Child Protection Policy; non-formal education; life skills; basic medical care; training of trainers.

## The Abandoned Children Program training team conducted in total 52 days of training for 838 staff participations.

Main topics of training: the trainings topics were similar as for the Street Children Program (basic training, social work, child protection, education...) but with an additional part dedicated to childcare techniques and in particular childcare techniques with very young children, which is absolutely essential to maintain high quality services in FACE centers working with babies and young children.

### Training to partners

25 staff and managers of 1 MoSS-run institution received 5 days of training in child protection.

50 staff of the Government project Thaya Misr, working with street children, received 2 days training from FACE.

66 social workers from district and governorate CPCs and from child helpline received 45 days of training in social work skills and competencies, child protection, CPCs and case management.

# The Way Forward - 2018



FACE initiated a strategic turn to **promote alternative care in Egypt and the placement of children into family-based care**. FACE will focus on the development of this axis in the coming years to be able to place children in FACE Homes only as a last resort, and more importantly in order to **support Egyptian authorities to improve the legal and operational framework of alternative care in Egypt**. FACE is for example planning to support the MoSS, together with the local association Wataneya, to develop an improved process, assessment and approvals of families, child selection and matching, various legal forms as well as support and supervision of foster (Kafala) families.

FACE is working hard to try to find relatives and family members for these children, but we need to get prepared to accompany a large proportion of these children and adolescents until they become adults and fully independent. This will require FACE to prepare new skills and resources for its teams to be able to accompany adolescents through their studies, and to help them to prepare their future independent lives, as any young adult would do.



# Our Huge Thanks

## Partner (Wadi Degla) & Sustainable Members



## Main Donors



## Ministries & Networks

- Ministry of Social Solidarity  
Ministry of Health  
The National Council for Childhood & Motherhood  
Ministry of Interior  
Ministry of Education  
Ministry of Foreign Affairs in Egypt  
Embassy of Belgium in Egypt  
Embassy of Egypt in Belgium
- UNICEF  
Egyptian Child Protection Network  
Childsafe Alliance  
Wataneya

# Child Story Kafala

Alia\* is a baby girl who was born in March 2016. Alia was born on the streets; her mother is a 17 years old girl living on the streets of Cairo.

The FACE Street Children Program team found Alia abandoned in a street and in very bad health condition. Her leg infected and bleeding severely. She had been hurt with a metal stick during a fight between her parents. The father ran away, and the mother was so scared that she left her child bleeding and disappeared. The social workers took the baby to a nearby hospital in emergency and then placed her in the FACE center for abandoned baby, based on a prosecution decree issued on 5th May 2016. Alia received medical care and administrative support to solve the issue of her non-existent birth certificate. Most importantly, she was attributed a carer who provided her ongoing emotional care and attention. The mother contacted FACE once saying she cannot look after her baby as she lives in the streets and confirmed she does not want the baby back. After that FACE tried many times to find the mother but did not manage to find her again or to identify any extended family members, in the hope to place the baby with her family. In parallel to this, the FACE teams were in close contact with the As Salam International Hospital where Alia received specialised follow-up from a pediatrician. Several x-rays and treatments were required to treat the girl's leg, which was very badly infected, creating a risk of amputation. Alia had to stay in the hospital during a month and a half with the constant presence of her FACE carer to ensure the baby girl would not be left on her own and to reassure her.



The Prosecutor office finally issued a birth certificate and confirmed she could be put up for adoption (Kafala) to avoid her spending her life in an institution.

The Ministry recently screened and approved a family to take a child into Kafala. The family made several visits to Alia during the completion of the different administrative procedures, and they were finally allowed to take Alia into her new home.

Alia's now lives with her new family in the New Cairo area. The father is a physician and the mother is a house-wife. They have 2 children who are 20 and 16 years old and who are both immensely happy to have a new younger sister. Regular follow-ups are done to monitor the situation which confirms at each of the visits how much the girl has become a full member of the family.

\* the child's name has been changed to protect the child's privacy.



# Finance and Administration

## Board of Directors

President: Flavia Shaw-Jackson  
Trustees: Nicolas Hollanders de Ouderaen, Patrick Staar

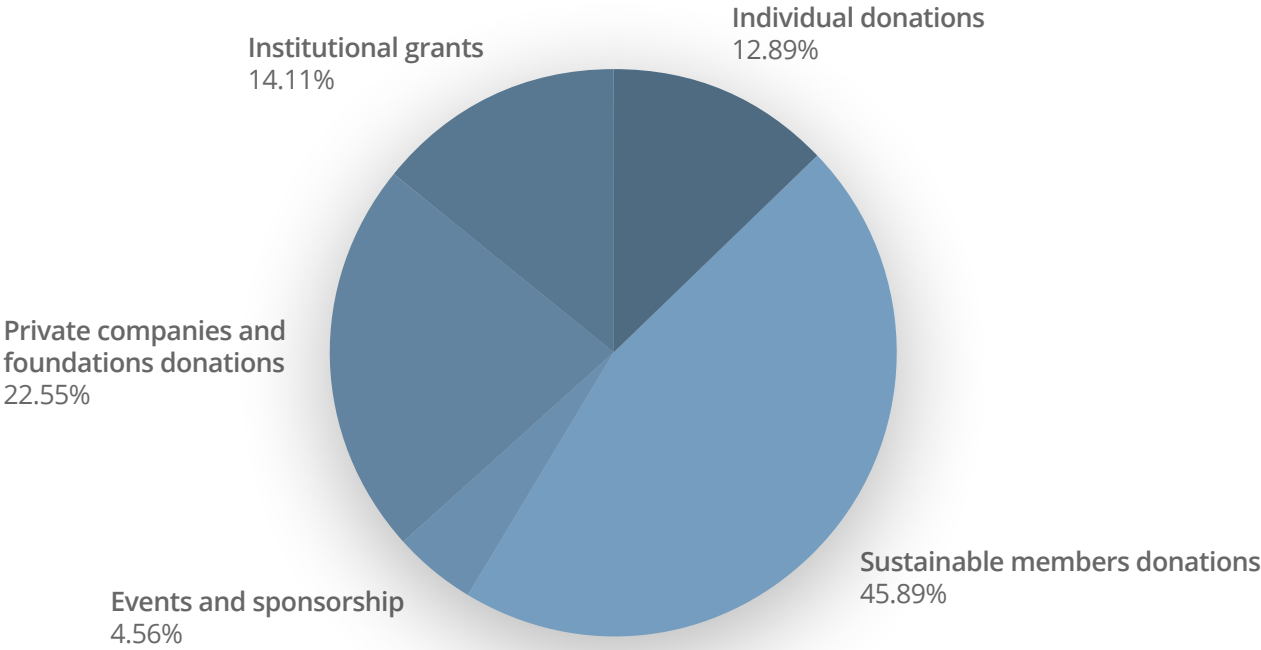
## Income and Charges Statement (in €)

Income	2017	2016
Operating income	955,030.87	1,058,763.57
Individual donations	123,125.17	125,670.18
Sustainable Member donations	438,245.11	735,975.60
Events and Sponsorship	43,584.57	10,983.82
Private Company and Foundation donations	215,364.38	126,792.24
Institutional grants	134,711.64	59,341.73
Other interest and financial income	3,759.56	23,004.12
Other income	8.00	2,526.18
Total Income	958,798.43	1,084,227.87

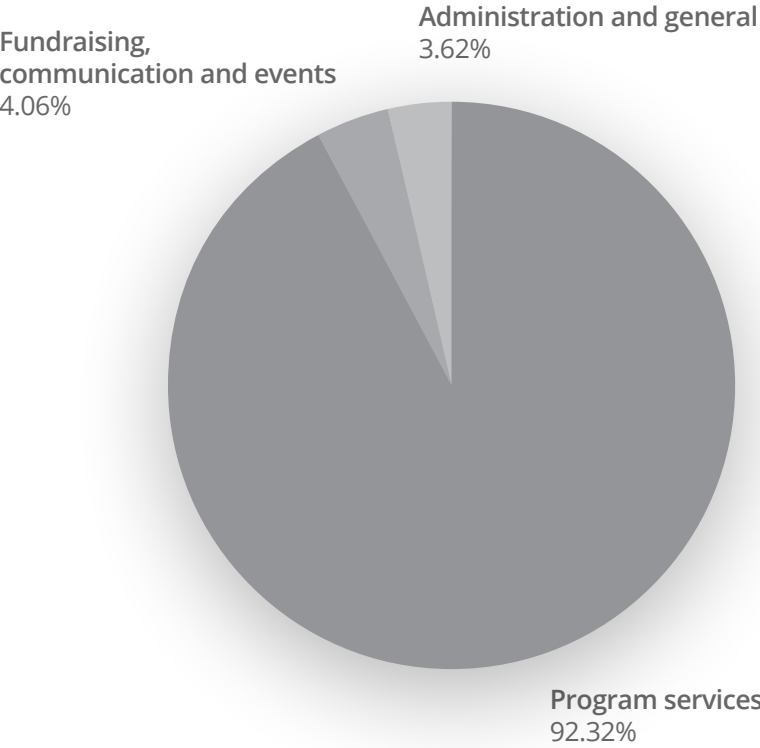
Charges	2017	2016
Operating charges	1,166,291.65	1,077,640.57
Program services	1,076,700.99	980,796.37
Fundraising, Communication and Events	47,359.20	47,856.35
Administration and General	42,231.46	48,987.85
Value adjustments on fixed assets	203.44	348.75
Other interest and financial charges	2,531.66	84,309.87
Other charges	0.00	678.76
Total Charges	1,169,026.75	1,162,977.95

Result for the financial year	(210,228.32)	(78,684.08)
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## Operating income repartition 31st December 2017



## Operating charges repartition 31st December 2017







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